

**PRODUCT RECALL
BRITAX B-SAFE 35**

BRITAX B-SAFE 35 Infant Car Seat manufactured before 1st July 2015

ADVANCE INFORMATION: Over the next week, Britax Childcare Pty Ltd will be conducting a recall of a small number of B-Safe 35 Infant car seats manufactured prior to 1st July 2015 that have been sold in New Zealand. Britax and the hirers have the contact details of all of the users and the users will be contacted within the next 7 to 10 days to have a remedy kit supplied or fitted.

Britax Child Safety, Inc., in cooperation with the National Highway Traffic Safety Administration, the U.S. Consumer Product Safety Commission, Health Canada, and Transport Canada, is conducting a recall of certain B-Safe 35 infant car seat models.

Britax Childcare (NZ) Pty Ltd has imported a small number of one of the models of B-Safe 35 involved which have been sold in New Zealand. Accordingly Britax Childcare (NZ) is also conducting a recall of the B-Safe 35 car seats sold in New Zealand. A remedy kit is available.

The majority of the B-Safe 35 have been sold to hire schemes who are hiring the affected seats. Britax is in contact with the hire operators in order to have the remedy kit fitted.

This recall involves a defect within the carry handle on the Britax B-Safe 35 Infant Car Seat manufactured prior to 1st July, 2015.

Product name and model number affected in NZ: E9LU65M B-SAFE 35 US, BLACK



Product name and Manufactured Month/Year are found on the label at the rear of the infant car seat shell moulding.

NOTE: No other products are included in this recall. If your Britax product has a different model number than the model numbers listed above or it was manufactured after 1st July, 2015 it is NOT included in this recall.

Description of the Defect:

Britax USA has received reports of cracks developing in and around the carry handle grip on the above listed infant car seat models. If the cracks lead to the handle breaking, then the seat could be dropped, causing potential injury to the infant.

Remedy of the Defect:

Fit the remedy kit to the handle according to the instructions. If you have hired the B-Safe 35 then the hire scheme operator will fit the remedy kit.

Please Note: This does not affect the safety performance of the seat when used in a car. It is safe for consumers to continue to use their car seat when secured in a car or on a compatible Britax stroller.

What You Should Do:

(Note: All users will be contacted.)

1. If you purchased an affected B-Safe 35 a remedy kit. Please call the number below and fit the remedy kit according to the instructions provided. Customer service will check the product name and the month and year of manufacture.
2. If you have a Britax B-Safe 35 on hire from a hire scheme operator, contact the hirer to have the remedy kit fitted.
3. Continue to safely use the car seat when secured in a car or on a compatible Britax stroller.
4. Do not lift or carry the car seat by the handle until the remedy kit has been installed.

If you require a remedy kit or if you have other questions or concerns, you should contact the Britax Childcare Customer Service Department on (09) 443 0102. Customer Service (business hours are Monday-Friday 9.30 am to 4.30 pm).



Britax is committed to your child's safety and we apologize for any inconvenience this matter may have caused.



Taken from the USA retailer letter

PRODUCT NAME - **MODEL NUMBER** MANUFACTURED/
 BATCH NO: Job0XXXXXXXX FABRICADOS:
 SERIAL NO: XXXXXXXXXXXXXXXX MM | YYYY
 MANUFACTURED BY/FABRICADOS mo/mes | yr/ano
 POR: BRITAX CHILD SAFETY, INC.
 4140 PLEASANT RD, FORT MILL, SC 29708 USA
 EXPIRES/EXPIRA: MMM|YYYY

Taken from the NZ Clicktight recall page.